



USER GUIDE

Customer Order Comment

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Date: 7th July, 2015

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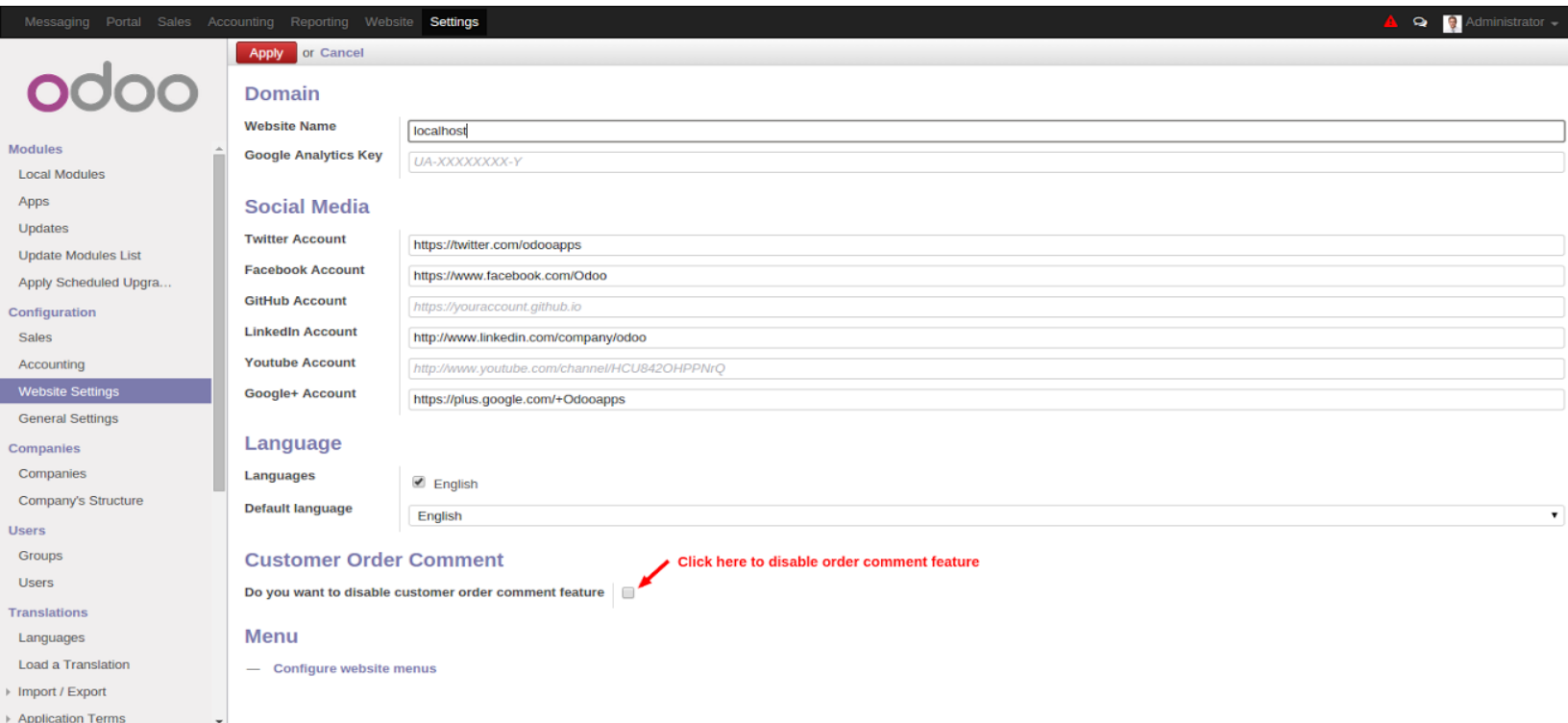
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1. Introduction

- **Can your customer comment on their order while placing an order?** It is important to understand what customers think about your products or if they wish to comment something to improve their shopping experience or in your Odoo website!
- You can now add this facility in your website by configuring **Customer Order Comment** app. It will add a **Customer Order Comment** textbox on the **Checkout Page**.
- Customer can comment without saving it & admin can see customer comment related to order in sales order.

2. Configuration Settings

- Steps to disable Customer Order Comment feature from admin:
 - Got to **Settings → Configuration → Website Settings**
 - In **Customer Order Comment Section** set the checkbox “Do you want to disable customer order comment feature” to true.



The screenshot shows the Odoo Website Settings configuration page. The left sidebar contains a menu with categories: Modules, Configuration, Companies, Users, Translations, and Import/Export. The 'Configuration' section is expanded, showing 'Website Settings' as the active page. The main content area is divided into sections: Domain, Social Media, Language, Customer Order Comment, and Menu. The 'Customer Order Comment' section contains a checkbox labeled 'Do you want to disable customer order comment feature'. A red arrow points to this checkbox with the text 'Click here to disable order comment feature'. The checkbox is currently unchecked.

odoo

Modules

- Local Modules
- Apps
- Updates
- Update Modules List
- Apply Scheduled Upgra...

Configuration

- Sales
- Accounting
- Website Settings
- General Settings

Companies

- Companies
- Company's Structure

Users

- Groups
- Users

Translations

- Languages
- Load a Translation

Import / Export

Application Terms

Apply or Cancel

Domain

Website Name: localhost

Google Analytics Key: UA-XXXXXXXX-Y

Social Media

Twitter Account: https://twitter.com/odooapps

Facebook Account: https://www.facebook.com/Odoo

GitHub Account: https://youraccount.github.io

LinkedIn Account: http://www.linkedin.com/company/odoo

Youtube Account: http://www.youtube.com/channel/UCU842OHPPNirQ

Google+ Account: https://plus.google.com/+Odooapps

Language

Languages: ☒ English

Default language: English

Customer Order Comment

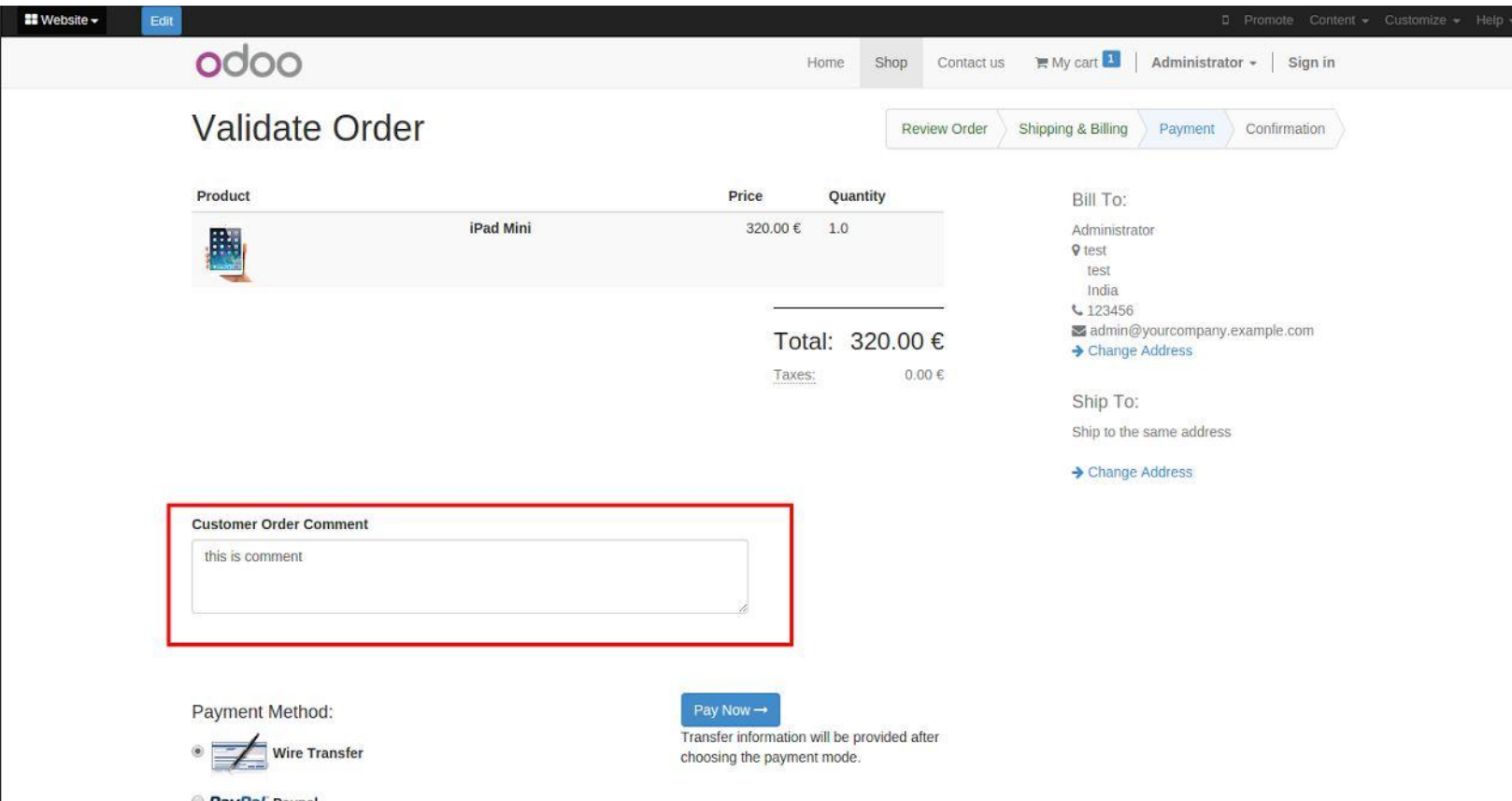
Do you want to disable customer order comment feature: ☐ Click here to disable order comment feature

Menu

Configure website menus


3. Front-End View

- Customer Order Comment Section will get displayed on checkout (Validate order) as shown in below image.



Validate Order

Review Order | Shipping & Billing | **Payment** | Confirmation

Product	Price	Quantity
 iPad Mini	320.00 €	1.0

Total: 320.00 €

Taxes: 0.00 €

Bill To:
Administrator
test
test
India
123456
admin@yourcompany.example.com
[Change Address](#)

Ship To:
Ship to the same address
[Change Address](#)

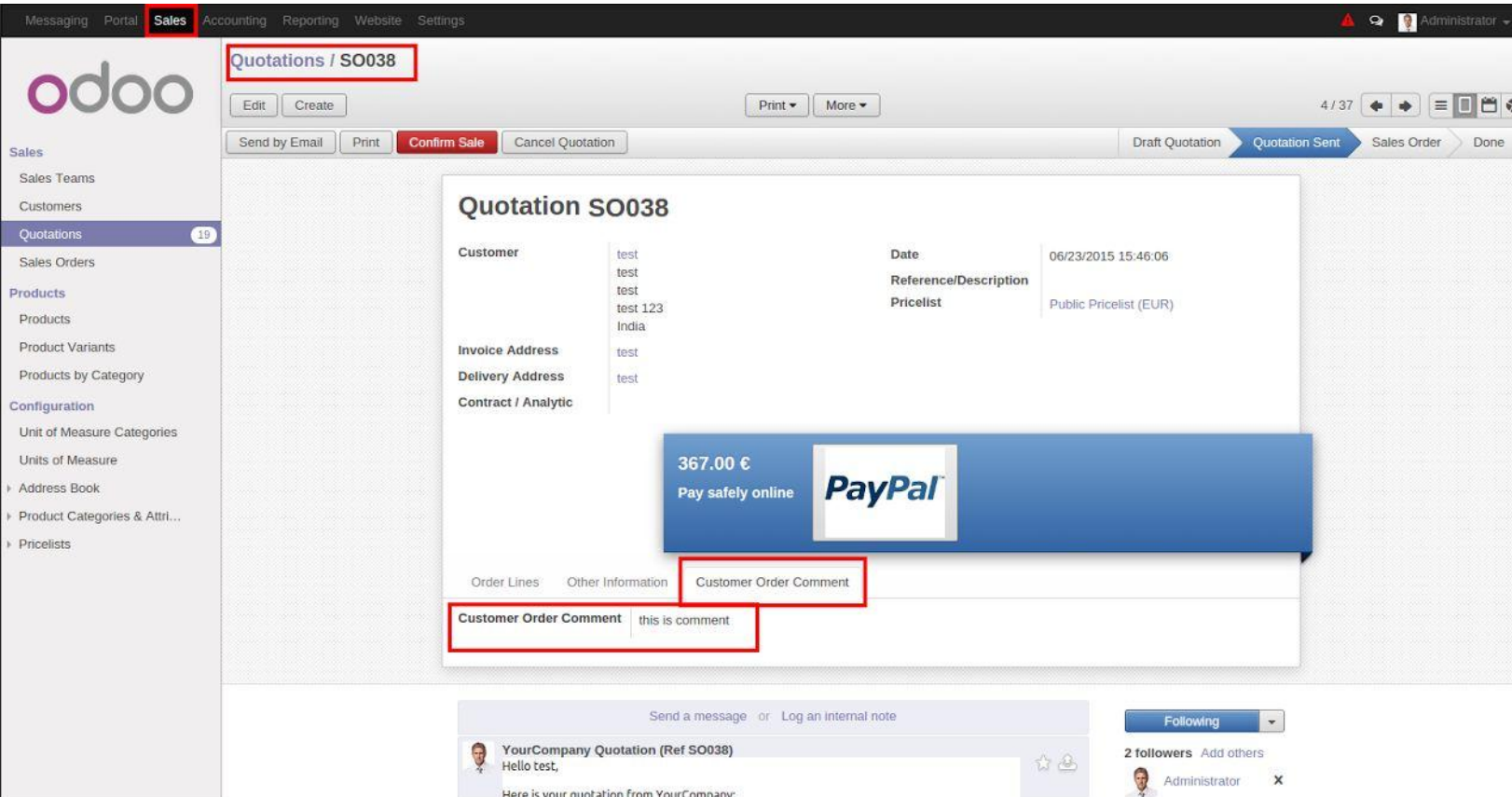
Customer Order Comment
this is comment

Payment Method:
☒ Wire Transfer
☐ Bank Transfer

Pay Now →
Transfer information will be provided after choosing the payment mode.

4. Back-End View

- Customer Order Comment will get displayed in “**Customer Order Comment Tab**” in Sales Order Form View as shown in below image.



The screenshot displays the Odoo Sales Order Form View for Quotation SO038. The interface includes a top navigation bar with tabs like Messaging, Portal, Sales, Accounting, Reporting, Website, and Settings. The left sidebar shows the navigation menu with categories like Sales, Products, and Configuration. The main content area shows the Quotation SO038 form with fields for Customer, Date, Reference/Description, Invoice Address, Delivery Address, and Contract / Analytic. A large blue banner for PayPal is visible, showing a total of 367.00 € and the text 'Pay safely online'. Below the banner, the 'Customer Order Comment' tab is selected, showing a comment: 'this is comment'. The bottom section shows a message from 'YourCompany Quotation (Ref SO038)' with the text 'Hello test, Here is your quotation from YourCompany:'.

5. Pricing

- Biztech Consultancy will help you in installing the app on your store.
- We will customize the app as per your requirement.
- We are committed to this app and will be releasing new version with more enhancements in timely manner.

Details	Cost
Customer Order Comment	10 €
+ Customization Charge	If any



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